# **ABELMed Portal** for Enhanced Communication that Benefits ...

### **Your Patients**

ABELMed Portal offers an easy way for your patients to manage upcoming appointments and you can allow them to do much more:

- Receive appointments by email (replaces appointment cards). Appointments will be instantly added to the patient's e-calendar
- Confirm scheduled appointments by responding to email and text reminders
- Request / reschedule appointments online
- View all past and upcoming appointments
- Review their medications and request prescription renewals via secure messages to your inbox ideal for Snowbirds
- View their personal health information record, including lab reports, allergies, current medications and medical history
- Review and update their demographic information
- Receive e-forms (i.e. Patient Intake). The completed form is returned to the patient's chart in the EMR
- Search an extensive library of patient education material

## **Your Practice**

Enjoy the benefits of enhanced patient communication. Features such as email, text reminders, appointment confirmation, and much more are all fully integrated with ABELMed for maximum efficiency. You control the portal settings to determine:

- Which patients have access to the patient portal
- Whether and under what conditions patients can confirm, book, reschedule, or cancel appointments
- > Which appointment and demographic change requests you accept
- Whether individual patients can communicate with you directly using Portal's web messaging
- > Which areas of personal health information are available to patients

Opt for ABELMed Mobile too. Enjoy convenient, secure access from your smartphone to appointment and select patient information in your ABELMed system while you are away from the office.





Patients will appreciate the ease and convenience of secure electronic interaction with your office.



Your team can leverage powerful Portal features that add real value by supporting patient management and communication processes!

Discover how ABELMed Portal can help you save time and money while improving practice productivity! Call 1-800-267-ABEL (2235) ext. 1



#### Please Fax your order<sup>1</sup> to us at 866-337-5558 Active maintenance subscription required. Portal activation required within 60 days of purchase.

#### **Order Information:**

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Practice Name:	ABEL Client ID:
Contact Name:	Date:
Email:	Phone:

#### Order Details

Monthly Fee for ABELMed Portal	
ABELMed Portal Tier 1 including 700 messages: NOTE: Automatically upgrades to Tier 2 when SMS volume exceeds the maximum for two consecutive months.	\$ 175.00
ABELMed Portal Tier 2 including 1500 messages: NOTE: Additional \$20 charge for each 1000 messages over 1500.	\$ 190.00
ABELMed Portal Mobile Service (Optional add-on):	\$ 10.00 <u>13%HST: \$</u> <u>Total: \$</u>
Online Implementation and Training (one time payment):	\$ 300.00 <u>13%HST: \$</u> <u>Total: \$</u>
OR Delease reduce 2 hours from my hours on account	
Mobile Service without ABELMed Portal	
Monthly Fee:	\$ 10.00

# 13%HST: \$ Total: \$ Initial Setup Fee (non-refundable): \$ 150.00 13%HST: \$ 13%HST: \$ Total: \$

Payment Method: 
Pre-authorized payment (void cheque required)
Credit Card

ABEL accepts Visa, MasterCard and Amex. For Privacy and security compliance reasons, please do not fax or email credit card information. Please phone in your credit card information to ABEL Accounting at 1-800-267-2235 ext. 6. We thank you in advance for your cooperation in this matter.

I have a current ABELMed Software Maintenance Agreement (mandatory).

□ Please contact me to renew my ABELMed Software Maintenance Agreement.

A separate ABELMed Portal is required for each ABEL Client ID.

<sup>&</sup>lt;sup>1</sup> All prices are subject to change without notice

ABELMed Portal is provided for a monthly fee. Initial payment is due on the date of activation (activation required within 60 days of purchase) and with subsequent payments due at the beginning of each month thereafter for a minimum twelve month term. After the initial 12 month term you may cancel at any time with 30 days of notice. All payments require automated monthly payment arrangements.

ABELMed Portal depends on close integration with ABELMed. A current Software Maintenance Agreement is required and periodically updating ABELMed is highly recommended to allow for maximum integration between ABELMed and ABELMed Portal.

ABELMed Portal requires secure Internet access to your ABELMed system. ABEL will provide configuration guidelines. Costs incurred in providing and maintaining an ABELMed Portal ready environment including the cost of Internet connectivity, hardware and technical services from ABEL or a third party are users' responsibility. NOTE: We strongly recommend that you review the Portal Configuration Guide on MyABEL.