

# ABELDent

## Protect your practice with ABEL's Remote Data Backup and Disaster Recovery Virtual Services

Cyber Attacks are Threatening Your Healthcare Data!



Unfortunately, not a week goes by without us hearing about one of our valued customers falling victim to a Ransomware attack.

### What's at risk?

The loss of your financial records, patient files, documents, schedules, and more! Once this data is gone you may not be able to replace it without a proper contingency plan.

### How can ABEL help?

For your Peace of Mind, we offer Remote Data Backup and Disaster Recovery Virtual Server Services that provide an efficient, affordable way to put systems in place to help recover your valuable practice data.

Ransomware and the failure or theft of your office's computer, hard drive, network or operating system can be catastrophic. In addition, environmental threats and hazards such as fires, storms, floods, power failures, and electrical surges can cause serious – sometimes irreparable – damage in the absence of proper planning.

## Our Remote Data Backup and Disaster Recovery Services include:

### Secure backup over the Internet

- Safe, advanced encryption of your data in transport and in cloud storage.
- An automated, on-line, remote service with no manual effort required on your part.
- Access to your data backup when you need it.
- A retention schedule preserving data for up to 1 year.
- Summary reports emailed daily.

NOTE: Your server requires access to the Internet via a high-speed connection. ABEL will need credentials to log into your system to provide some of the services. An ABEL technician will contact you to make arrangements.

### Assistance from ABEL experts

- Data restoration of your cloud backup to your local server if your local server is immediately available.
- If a disaster leaves your server unavailable for days we will restore your cloud backup to a virtual server in the cloud – providing emergency access to your ABEL data (e.g. appointments and financials) typically within 2 to 24 hours.
- A virtual server option is available for 2 users to run ABEL for up to 1 month, if required during an emergency.

## Pricing

	Monthly	Initial
<p><b>Remote Backup and Disaster Recovery Virtual Services:</b></p> <p>\$150 data evaluation and setup <b>(non-refundable)</b>.</p> <p>\$75 monthly per practice for up to 35GB. Usage for 35GB and beyond will be charged in tiers at the following reduced rates:</p> <ul style="list-style-type: none"> <li>• 35GB – 100GB @ \$1 per GB</li> <li>• 100GB – 200GB @ \$.50 per GB</li> <li>• 200GB and above @ \$.35 per GB</li> </ul> <p>Billing is based on peak usage and will be done the following month.</p> <p>60-day notice of cancellation is required (or 2 months' payment in lieu of notice).</p>	<b>\$75</b>	<b>\$150</b>
Subtotal	\$_____	\$_____
Applicable Taxes	\$_____	\$_____
Total	\$_____	\$_____

## Customer Order Information

If you wish to order, please complete both columns on this form and fax or email it to us using the information at the bottom of this page. Thank you!

Name: \_\_\_\_\_

ABEL Customer ID: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Payment Information:

Pre-Authorized Payment  
(void check / cheque required)

Credit Card

ABEL accepts Visa, MasterCard and Amex  
(Canada Only).

For Privacy and security compliance reasons, please do not fax or email credit card information. Please phone in your credit card information to ABEL Accounting at 1-800-267-2235 ext. 6.

We thank you in advance for your cooperation in this matter.

ABEL Associate: \_\_\_\_\_

# ABELDent

 1-800-267-ABEL (2235)  
 info@ABELSoft.com  
 ABELSoft.com

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