

Protect your practice with ABEL's Remote Data Backup and Disaster Recovery Virtual Server Services

Cyber Attacks are Threatening Your Healthcare Data!



Unfortunately, not a week goes by without us hearing about one of our valued customers falling victim to a Ransomware attack.

What's at risk?

The loss of your financial records, patient files, documents, schedules, and more! Once this data is gone you may not be able to replace it without a proper contingency plan.

How can ABELDent help?

For your Peace of Mind, we offer Remote Data Backup and Disaster Recovery Virtual Server Services that provide an efficient, affordable way to put systems in place to help recover your valuable practice data.

Ransomware and the failure or theft of an office's computer, hard drive, network or operating system can be catastrophic for your practice. In addition, environmental threats and hazards such as fires, storms, floods, power failures, and electrical surges can cause serious – sometimes irreparable – damage in the absence of proper planning.

We'll make it easy for you to protect your practice data. Call 1-800-267-ABEL (2235) Ext. 1.

Our Remote Data Backup and Disaster Recovery Virtual Server Services include:

Secure backup over the Internet

- safe, advanced encryption of your data in transport and in cloud storage
- an automated, on-line, remote service with no manual effort required on your part
- access to your data backup when you need it
- a retention schedule preserving data for up to 1 year
- summary reports emailed daily

NOTE: Your server requires access to the Internet via a high speed connection. ABEL will need credentials to log into your system to provide some of the services. An ABEL technician will contact you to make appropriate arrangements.

Assistance from ABELDent experts

- data restoration of your cloud backup to your local server if your local server is immediately available
- if a disaster leaves your server unavailable for days we will restore your cloud backup to a virtual server in the cloud – providing emergency access to your ABEL data (e.g. appointments and financials) typically within 2 to 24 hours
- a virtual server, if required, will be available for 2 users to run ABEL for up to 1 month

Pricing¹

	Monthly	Initial
Remote Backup and Disaster Recovery Virtual Services:		
\$150 data evaluation and setup (non-refundable)		\$150
\$75 monthly* per practice for up to 35GB. Usage for 35GB and beyond will be charged in tiers at the following reduced rates:	\$75	
<ul style="list-style-type: none"> ▪ 35GB – 100GB @ \$1.00 per GB ▪ 100GB – 200GB @ \$.50 per GB ▪ 200GB and above @ \$.25 GB 		
Subtotal	\$ _____	\$ _____
Applicable Taxes BC, AB, MB, QC & SK: 5% / ON: 13% / PE: 14% / NB, NF, NS:15%	\$ _____	\$ _____
Total	\$ _____	\$ _____

***Charges are based on peak usage and billing will be done the following month.**

60-day notice is required for cancellation (or 2 months' payment in lieu of notice).

Customer Order Information

If you wish to order, please complete both columns on this form and fax or email it to us using the information at the bottom of this page. Thank you!

Name: _____

ABEL Customer ID: _____

Phone: _____

Fax: _____

Address: _____

Email: _____

Payment Information

Pre-Authorized Payment
(void check / cheque required)

Credit Card

ABEL accepts Visa, MasterCard and Amex (Canada Only).

For Privacy and security compliance reasons, please do not fax or email credit card information. Please phone in your credit card information to ABEL Accounting at 1-800-267-2235 ext. 6. We thank you in advance for your cooperation in this matter.

ABEL Associate: _____

¹ All prices are subject to change without notice.

